



FOX VALLEY SURGICAL SPECIALISTS INFORMATION

Fox Valley Surgical Specialists has created this information to help you sort through some of the confusion that can be associated with billing your insurance for colonoscopy procedures.

Here are some helpful things to remember:

1. There are some circumstances that may change the type of colonoscopy that is billed to your insurance company. **If a biopsy is done or a polyp removed, this may change a screening colonoscopy to a diagnostic colonoscopy. This could result in higher out-of-pocket expenses. Please contact your insurance company for additional information about your individual policy and how they will process each type of colonoscopy.**
2. We ask each patient to be responsible for knowing their insurance company's guidelines and their member benefits.
3. You will receive separate bills from your doctor's office and the facility where you had your procedure done. You may also receive a bill from the laboratory, pathology and/or anesthesiology. **Fox Valley Surgical Specialists can only provide you with information associated with our fees.**
4. **Your doctor cannot add, delete or change** a diagnosis (billing code) to facilitate better insurance coverage.
5. We are contractually and legally required to report **any and all** of our findings.
6. When your doctor dictates his operative note, **it is a binding, legal document that cannot be altered** for the sole purpose of coverage determination. **We ask each patient to understand and respect our responsibility to report their procedure completely and honestly to their insurance company.**

If you do not have insurance coverage for your procedure, please call to discuss our fees and payment arrangements. This is important to do **prior to your colonoscopy** to avoid any unexpected financial issues. If you have any additional questions regarding this information, **please contact our Business Office at: 920-731-8289, Monday-Friday, from 8:30 a.m. to 5:00 p.m.**

Thank you for choosing Fox Valley Surgical Specialists for your healthcare needs.

HOSPITAL STANDARD OF PRACTICE

Do not smoke after noon the day before your procedure. Remove all makeup, including mascara and nail polish, before coming to the hospital. Dentures, partials, contact lenses, hearing aids and piercings may be removed prior to your procedure. **Please leave all valuables and jewelry at home.** You are required to have a responsible adult drive you home. **Bring a list of your current medications and supplements to the hospital with you, as well as your insurance cards and photo id.** If you are an insulin dependent diabetic, your physician may choose to make your appointment early in the day. If you develop a cold, fever, sore throat, or any other illness, please notify our office before you come to the hospital. Your physician will decide if your procedure should be rescheduled. Firearms and weapons are prohibited on the hospital premises except in your locked motor vehicle.

If you have any questions or concerns, please do not hesitate to call our office.